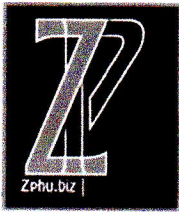


Zphu Computer Repair Seattle

Print Form



Zphu Computer Repair
 Phone: 503-404-3715
 Fax: 503-404-3715
 Mob: 503-404-3715
 Email: dinhxuan_phu9000@yahoo.com
 Web : www.zphu.biz

Computer Equipment Release + Repair Form

Customer's Contact Information

Customers Computer/Equipment Information

Name:

Address:

State/Province:

Zip/Postal code:

Phone:

Manufacturer:

Model:

Serial#/Serv. Tag:

Login Username:

Login Password:

Data Backup Info

- I have a back of my data
- I have not backed up my data and do not care if I lose all my data
- I would like my data backed up at per 80 gigs

Warranty Info

The equipment listed above is under the care of Scott Larson until the work or diagnostic is complete, or if the customer halts any work before completion. Standard Diagnostic fees always apply regardless of the result or conditions.

Is your equipment under warranty?

Describe Problem

- Applications Crash or OS Blue Screens? Equipment is slow? Cant Logon? Getting Error Messages?
- Equipment Wont Boot or Power up? Application wont open? No Display? Cant Access the internet?
- Equipment Freezes or Hangs? Application won't operate? Screen Artifacts/Fuzzy? No Sound or Noise Issue?
- Equipment Shuts down or Reboots? Getting Advertisements? No Power or Display? Device not functioning?

Required Service

- Diagnostic (\$60.00) Computer Repair (Rates vary depending on Home or Business and distance from central location)
- Computer Build/Rebuild Pick up? | Free up to 5m | \$25 up to 15m | \$50 up to 30m | \$75.00 up to 45m | \$100 up to 60m |
- Computer Add-on/Upgrade Data Recovery Per Incident: | (Non-Profit: \$75.00 | Home Users: \$85.00 | Business Users: \$100.00 |
- Computer Tune up(\$80 Flat Rate) Virus/Trojan Removal (\$120 Flat Rate) Data Transfer up to 80 Gigs (\$40.00)

Authorization

- Please call me after diagnosis is complete (No authorization above the \$60.00 diagnostic fee.)
- I agree to pay per hour (The hourly on-site rate: | (\$75-\$85) For Home Users | (\$75) for Non-Profit | (\$85-\$125) for Business) |
- I agree to pay per hour (The hourly bench rate: | (\$75) For Home Users | (\$75) for Non-Profit | (\$85) for Business User) |
- In addition, I authorize up to (including tax and parts Scott Larson will call if amount is exceeded.)

RELEASE FOR REPAIRS AND/OR SALE.

I hereby authorize zphu Help to make required diagnostic, repairs, upgrades, or replacements specified in the required service section. I understand and agree to pay the diagnostic fee regardless of the outcome. If further work is authorized, I agree to pay the hourly rate, fees, and/or taxes specified in the Authorization Section and the invoice/estimate. All payments are due immediately upon the return of the computer, in check or cash payments. No credit cards or invoicing is accepted. I understand that zphu Help is not in any way, shape, or form responsible for any data loss to the device or computer. I understand that if the computer or device was not working properly at the time of the release, you release Zphu Help from any liability as a result of further damages in the event of any computer related failure due to hardware wear and tear, application conflicts, faulty applications, virus/malware infections, incompatible third party devices, or system/os related bugs. In the event of Insurance Loss and/or Peril, the customer shall limit the amount of damage to two thousand dollars maximum total loss on all equipment, and all data. During the servicing, zphu Help may need certain media to continue the repair process. If you do not have the media for the installations on your computer, Zphu Help is not required to make available those applications that require physical media, serial numbers, or product keys free of charge and not having the media may slow or halt the servicing of the computer or device until the correct media or registration information is obtained. **Any equipment left behind for over a period of 120 days will be destroyed/recycled. You agree that any hardware you leave behind may be sold to cover any outstanding payments not received within 60 days of the date of invoicing. All Personal Data will be irrevocably destroyed to protect your privacy. We will make every effort to contact you, but if we are not able to reach you within this timeline regardless of the reason we are assuming you do not want whatever equipment you have left behind.**

Authorized By:

Date: